



Delivery and payment terms for online orders

Delivery area:

Within the EU, our vouchers are sent by registered mail.

Costs for delivery:

Please note that for the delivery using Österreichische Post AG a delivery charge of €5.00 applies for delivery in Austria and € 9.75 for other countries within the EU.

Delivery time:

On the working day after the receipt of your order, the vouchers are prepared for dispatch (if payment confirmation has been received) and handed to the shipping company. Within Austria, delivery usually takes 1-2 working days; delivery to other EU countries may take longer.

If you do not receive your delivery within a reasonable time frame, let us know by sending an email to gutscheine.khm@gourmet.at, and we will immediately inquire with our shipping partner and notify you.

Payment methods:

You can pay by credit card, Paypal or instant transfer.

Contract conclusion:

The contract for the purchase of the vouchers is concluded only if the order process including payment process has been completed. If the order is cancelled before completion, the order is cancelled immediately and none of your details will be stored.

Warranty:

The statutory warranty terms apply.